

January 28, 2019

Banyan Community Services Achieves CCA Accreditation

We are very pleased to announce that Banyan Community Services has been awarded a four year accreditation by the [Canadian Centre for Accreditation](#) (CCA). The hard work, professionalism, and dedication of our staff and Board of Directors are clearly reflected in this significant achievement. “To be CCA Accredited is truly a seal of approval,” says Banyan’s Board Chair Maria Zegarac. “Our stakeholders can be assured that we have undergone an extensive internal and external review process that measures our practices against sector and industry standards.”

Accreditation is a process that provides assurance from a respected third-party that the accredited organization meets commonly accepted standards for good governance, management, and excellence in service provision. It is one way that we demonstrate to our clients and funders that we are operating responsibly and providing responsive and quality services.

“One of the key benefits of participating in CCA’s accreditation program is that it promotes an ongoing culture of learning and quality improvement throughout the organization,” says Barbara Wiktorowicz, Interim Executive Director, Canadian Centre for Accreditation. “By choosing to go through the CCA accreditation process, Banyan is demonstrating its accountability to the community and its commitment to providing the highest quality programs and services.”

This is the first accreditation that the international accrediting body, CCA, has given Banyan. In 2012, The CCA was formed through the partnership of five Canadian associations of community service providers, bringing together our combined 100 years of accreditation experience.

“Our Board of Directors sees accreditation as a way to externally monitor our organization,” says Banyan’s CEO Kim Ciavarella. “Being CCA Accredited allows us to demonstrate our accomplishments at not only an operational level but also in our business management and community governance. With increasing pressure for public accountability, participation in the accreditation process promotes a quality and safety culture across the organization.”

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About Banyan Community Services

Banyan is a not-for-profit organization that has provided quality services to the youth justice, children's, and senior's community support sectors since 1978. Banyan is committed to improving the mental, physical, and social well-being of at risk populations in our service areas of Hamilton, Niagara, Brant, Haldimand, Norfolk, and Wellington.

About Canadian Centre for Accreditation (CCA)

In response to growing interest in a Canadian accreditation program tailored to community-based health and social services, five associations of community service providers came together to form the Canadian Centre for Accreditation. CCA is a national non-profit offering bilingual accreditation geared to community-based health and social service organizations. CCA accredits a wide range of community-based human service organizations with a modular, tailored program that promotes excellence and quality. Because its approach is rooted in community service values and contexts, CCA accreditation supports community organizations to meet value-added goals that go beyond achieving accreditation. canadiancentreforaccreditation.ca